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## Health Literacy Literati!

If the topics of health literacy and/or health information literacy are not yet on your “radar,” you have several opportunities over the next few months to find out more about them, and about how you can become involved in enhancing these literacies in your health information environment.

### Read Between the Lines: the MLA teleconference

In September, MLA will be sponsoring a satellite teleconference, “Reading Between the Lines: Focusing on Health Information Literacy.” The goal of the teleconference is *to enhance the knowledge of information professionals about the concepts of health information literacy and to highlight opportunities for using these principles in the provision of quality consumer health and patient education information services.*

The teleconference will be on Wednesday, September 10, 2003, from 11:00 am to 1:00 pm P.D.T.

PSRML has sponsored nine of the eleven satellite sites listed for states in the Pacific Southwest region. More information about the teleconference can be found at <http://www.mlanet.org/education/telecon/healthlit/index.html>. To locate the site nearest you click on the “Teleconference Sites for Individual Participation” link.

### Observe in October

As you are celebrating National Medical Librarian’s Month (see <http://www.mlanet.org/resources/nml-month/2003/index.html>), don’t forget that October is also Health Literacy Month. As you promote the services and resources of your library, build on what you learn from the September teleconference and consider including some activities that highlight the need for clear communication and understandable health information. These can include:

- Raising awareness and knowledge among those delivering health information in your organization
- Showing how to find easy-to-read health information resources in your collection and on the Internet (HINT: MEDLINEplus.gov is a good place to start!)
- Distributing materials to staff, patients, and members of the public that promote clear communication (check out the Information for Providers and Organizations link at <http://www.askme3.org>)
- Conducting an event with a literacy partner in your

[Batch Upload:  
What's This All About  
and What Should I  
Do?](#)

- [New Network  
Members in the  
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community. To locate a local partner, go to the homepage for the Western/Pacific Literacy Network at <http://literacynet.org/lincs/> and click on a state or Pacific Islands link

## **Learn and Make Connections in January**

Mark your calendars for another timely event. Plans are well underway for the PSRML-sponsored, day-long regional symposium in January 2004 that will focus on language and cultural access to health information. The symposium will be held on Wednesday, January 28, 2004, the first day of the Joint MLA Chapters meeting in Sacramento. This meeting will include members of MLGSCA, NCNMLG, and the Pacific Northwest Chapter/MLA, as well as other outside participants. The goals for the symposium are to build on the foundation information provided by the September satellite teleconference, provide participants with practical tools and skills, and help them identify specific actions they can take in support of clear communication and improving access to resources that are linguistically and culturally appropriate. You will be able to register for the symposium when the Joint Meeting 2004 site goes live in September or October. Cost for this event will be \$35.00, which includes a continental breakfast and lunch. MLA CE credit will be offered. Please consider inviting a colleague from your organization to join you for what promises to be an event not to miss!

Look for more detail on the PSRML listserv and in the November/December issue of *Latitudes*!

[Heidi Sandstrom](#)

*[Editor's Note: For a comprehensive list of health observances, such as National Medical Librarian's Month and Health Literacy Month, go to 2003 National Health Observances, available at <http://www.healthfinder.gov/library/nho/nho.asp>. Source: 2003 National Health Observances, National Health Information Center, Office of Disease Prevention and Health Promotion, U.S. Department of Health and Human Services, Washington, DC.]*

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This article is freely available at: [http://nnlm.gov/psr/lat/v12n5/health\\_literacy.html](http://nnlm.gov/psr/lat/v12n5/health_literacy.html)

## Outreach Priorities: Public Libraries and Public Health Agencies

Outreach continues to be an important priority and focus for the National Network of Libraries of Medicine. To enhance the effectiveness of its outreach programs and in an attempt to measure awareness and usage of NLM resources, two populations have been selected for expanded outreach efforts: public libraries and the public health workforce. Logic models were adopted in June, 2003, as tools for planning and measuring desired outreach outcomes for these two populations over the next several years. Links to the program logic models are available from the following websites:

<http://nnlm.gov/evaluation/outreach/publiclibraries>

<http://nnlm.gov/evaluation/outreach/publichealth>

The overall program goal for both target populations is to promote awareness of and increase access to NLM resources. Broad objectives for the program include:

- Increasing links to NLM resources on public health agency and public library websites;
- Increasing skills and confidence for public health professionals and public librarians in using NLM resources; and
- Encouraging increased relationships and collaborations between public libraries and public health agencies with community health partners and health sciences libraries.

Each logic model includes specific activities and processes for achieving the objectives, e.g., developing training curricula related to NLM resources. The logic models also contain specific milestones, and also delineate resources needed, outputs, and the desired short and long-term outcomes. The logic models represent a minimum level of activity to be reached by all NN/LM regions, but RMLs may go beyond what is described in the models if resources and opportunities permit.

Exciting outreach activities that will result from these plans include development and implementation of promotion strategies to increase links to NLM resources on websites for public libraries and state-level public health agencies. By May, 2004, RMLs will implement the promotion plans in at least half of the states they cover. Also, training subgroups have been formed to develop basic training packages for public librarians and state-level public health personnel.

We are looking forward to rolling out the training packages for public librarians and public health personnel in 2004. If you would like to suggest pilot sites of public libraries or public health workers who would be interested in receiving the training, please let us know!

Alan Carr

*[Editor's Note: You may find Logic Models a useful tool for planning your own outreach activities. You can download an excellent guide, the W. K. Kellogg Foundation's Logic Model Development Guide from <http://www.wkkf.org/>. Click on the link under "Most Requested Files and Pages".]*

This article is freely available at: [http://nnlm.gov/psr/lat/v12n5/outreach\\_priorities.html](http://nnlm.gov/psr/lat/v12n5/outreach_priorities.html)

## **New PSRML Funding Opportunities in 2003**

### **Major Outreach Subcontract Awards**

PSRML will fund four Major Outreach Subcontract Awards of up to \$25,000 in 2003; two for funding regional outreach activities to the public, and two targeting health care professionals. The performance period can run up to 18 months from the date of the award. The goal in making these awards is to encourage partnerships and community-focused activities, while enhancing information access for health professionals and members of the public. Priority will be given to proposals involving outreach to the public health community, HIV/AIDS organizations, inner cities, rural areas, and underserved communities. Further information about these awards will be available soon on the PSRML website.

### **Technology Awareness Awards**

At least three Technology Awareness Awards will be funded during 2003, with a maximum amount of \$8,000 available per award. The purpose of these awards is to build awareness of new health information technologies through a variety of formats, such as invited vendors or speakers, demonstrations, updates, workshops, or technology fairs. Ideas for areas of interest needing further exploration in the region include distance education software, virtual reference software, and open access publishing such as the Public Library of Science, PubMed Central, and institutional repositories. Network members wishing to conduct a technology awareness event must provide a letter of intent by September 30, 2003, and awarded events must take place by April 30, 2004. Respondents may choose a format that suits the situation, such as one large event, or several smaller ones in one location or several locations. Ideally, forums, fairs, and/or workshops should be either videotaped or webcasted to enable Network members and other regions to benefit from the program. Application form, instructions, and more details about these awards are available on PSRML's Funding Opportunities page at [http://nnlm.gov/psr/funding\\_ops.html](http://nnlm.gov/psr/funding_ops.html).

### **Express Outreach Awards**

PSRML Express Outreach Awards continue to be another avenue to support network member projects for improving information access for health professionals and the public. Funding is available for at least four projects per year, at the level of up to \$6,000 each. Applications are accepted continuously via a web-based form. Goals of the Express Outreach Award program include promoting awareness and use of the products and services of NLM and the NN/LM and improving access to health information for those health professionals and consumers without adequate access to library and information services. Proposals may target public health professionals, consumers, geographic areas without adequate access to information resources, or populations without adequate health literacy skills. For more information on the Express Outreach Award, including links to the application form, please visit: [http://nnlm.gov/psr/outreach\\_award\\_info.html](http://nnlm.gov/psr/outreach_award_info.html).

Alan Carr

This article is freely available at: [http://nnlm.gov/psr/lat/v12n5/psrml\\_funding.html](http://nnlm.gov/psr/lat/v12n5/psrml_funding.html)

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## **New! DUNS Number Required for Federal Grants as of October 1, 2003**

Every application for a new federal grant, competing continuation grant, or cooperative agreement will require a DUNS number as of October 1, 2003. A DUNS number (Data Universal Numbering System) is a unique nine-digit identification number provided by Dun & Bradstreet. The DUNS number is site specific, and each distinct physical location such as branches, divisions, and headquarters, may be assigned a DUNS number. The DUNS number will be used for tracking purposes and will be required for both paper and electronic filings.

This new requirement applies to all federal grants. It does not apply to PSRML funding such as PSRML's Express Outreach Awards or Technology Awareness Awards. More information, including how to find out if your organization already has a DUNS number, is available in NIH's [announcement](#), and the DUNS Q&A, [http://grants.nih.gov/grants/duns\\_ga.doc](http://grants.nih.gov/grants/duns_ga.doc).

Alan Carr

This article is freely available at: <http://nnlm.gov/psr/lat/v12n5/duns.html>

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## **The Campaign for America's Libraries: Is this for you?**

Are you interesting in new ways to promote your library? You may have seen examples of @ your library®, the [Campaign for America's Libraries](#), in public libraries or in the news. Launched in April 2001, @ your library® is the American Library Association's 'multi-year public education campaign designed to showcase the value of public, school, academic and special libraries and librarians in the 21st century.'

### **@ your library® in the Pacific Southwest Region**



The Las Vegas / Clark County Library District has scheduled a community health fair called "Jump Into Health @ your library®" on September 6, 2003. Florence Jakus developed a button, poster, and bookmark for this program. Deborah Klein at Pomona Valley Hospital Medical Center is developing a new brochure using the logo to promote the medical library to hospital staff. Deanna Gaige from Alliant International University reports that they've used the concept to promote the library staff and new books for the library. Susan Ulrich from Community Hospital of the Monterey Peninsula reports that her library's users have liked the Campaign mouse pads she has

purchased.

## New Trademark Use Policy

@ your library® is now a registered trademark of the American Library Association (since May 2003). ALA makes the logo available on its web site for free downloading by libraries participating in the campaign. ALA has authorized libraries, state library agencies, state library associations, and other library organizations to use the Campaign logos under certain conditions – that they be used with the correct logo, color, and wording and with certain restrictions on using the logo on items for sale. These guidelines are available on the ALA [trademark use policy](#) page. When you use these downloaded logos, you are assured of using the correct fonts, colors, and wording. If you are planning to use the logos, please read this page carefully so that you can comply with the guidelines. Here are some samples of logos you can download:



## Multilingual logos

You can now download the @ your library® logo in several formats and in nineteen languages, with more on the way. Currently, you can get the logo in: English, Arabic, French, Russian, Spanish, Vietnamese, Chinese, German, Icelandic, Italian, Turkish, Japanese, Kazakh, Korean, Azeri, Bulgarian, Georgian, Armenian, Romanian, Serbian (Cyrillic), Serbian (Latin), and Portuguese. You can also download a navigation button for a web page. Take a look at what's available [here](#).



## @ your library® for Academic and Research Libraries

ALA and the Association of College and Research Libraries (ACRL) have developed a new brochure, *@ your library® Toolkit for Academic and Research Libraries*, and added a new [section for academic and research libraries](#) on the Campaign web site. Other new resources include: case histories, slogans designed for academic and research libraries, a new ACADEMICPR discussion list, and brief descriptions of marketing activities of academic and research libraries.

## Make Connections

You can find out about some of the participating libraries by searching a database on the Campaign web site. Go to [Participation @ your library](#) and search by state. There aren't very many libraries who have signed up, but you might find a few in your area that are listed. Maybe it's time to get acquainted with some new friends!



For more information about the Campaign for America's Libraries web site, go to <http://www.ala.org/@yourlibrary>.

Julie Kwan

This article is freely available at: <http://nnlm.gov/psr/lat/v12n5/@yourlibrary.html>

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## Welcome Back to the West Coast, Natalie Kamper!



Natalie Kamper returns to the West Coast this fall during the second year of her National Library of Medicine Associate Fellowship. This optional second year places the NLM Associate Fellow at a health sciences library or information center; activities focus on designing and implementing information services that are integrated with clinical or educational programs and contribute directly to the parent institution's mission. Natalie's second year assignment will be at the Louise M. Darling Biomedical Library at UCLA.

During the first year of the Associate Program, Natalie received broad-based training in the functions, products, and services of the National Library of Medicine. She also worked on two special projects, creating a web-based course on public health and developing a scheme of technical metadata elements needed for digital preservation. During the second year, at Biomed, Natalie will begin working at the Pacific Southwest Regional Medical Library concentrating on outreach to public health professionals and building upon the public health course she created while at NLM. She will also attend the American Public Health Association meeting in San Francisco in November. Following her PSRML experience, Natalie will work with other Biomed staff on library administration and management, database construction and management, and digital/medical information projects. The second year of the Associate Fellowship will include a joint presentation by Natalie and Judy Consales, as Natalie's preceptor, in June 2004 at a colloquium at NLM.

Prior to going to Bethesda as an NLM Associate Fellow, Natalie earned her MLIS degree from UCLA. While in graduate school, she interned at two network member institutions, the RAND Library in Santa Monica and the Norris Medical Library at the University of Southern California. Natalie holds a BS degree in Kinesiology from the College of William and Mary.

Judy Consales

*[Editor's Note: The NLM Associate Fellowship Program is open to U.S. and Canadian library/information professionals, as well as graduate students completing their degrees. The qualification requirements are:*

- *Master's degree in an ALA-approved library/information science program, earned by August of the year of appointment*

- *United States citizenship*  
*Note: Canadians with ALA-accredited Master's degrees should use the same application process as U.S. citizens. U.S. citizens will receive first preference.*
- *Experience is desirable, but not essential.*

More information about NLM's Associate Fellowship program is available at <http://www.nlm.nih.gov/about/training/associate/>. Application deadline for Fall 2004 will be early in 2004.]

This article is freely available at: [http://nnlm.gov/psr/lat/v12n5/welcome\\_natalie.html](http://nnlm.gov/psr/lat/v12n5/welcome_natalie.html)

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## Cunningham Memorial International Fellowship 2003: My Experiences

By Saroj Bhatia, Director  
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<http://tch.anu.edu.au/>



Every year the Medical Library Association (MLA) provides a four-month fellowship for one medical librarian from a country outside the U.S. and Canada to observe U.S. or Canadian sciences libraries. My main objective in applying for this fellowship was to visit and experience U.S. academic medical libraries. I wanted to see the use of information technology and its new trends in order to come back home and establish new resources for my organization and new medical school.

### My main host libraries and conference

- University of Chicago Library, Chicago, IL
- Biomedical Library, University of California, San Diego, San Diego, CA
- Loma Linda University Libraries, Loma Linda, CA
- Coastal AHEC Health Sciences Library, Wilmington, NC
- National Library of Medicine, Bethesda, MD
- Houston Academy of Medicine-Texas Medical Center Library, Houston, TX
- Medical Library Association Annual Conference, San Diego, CA

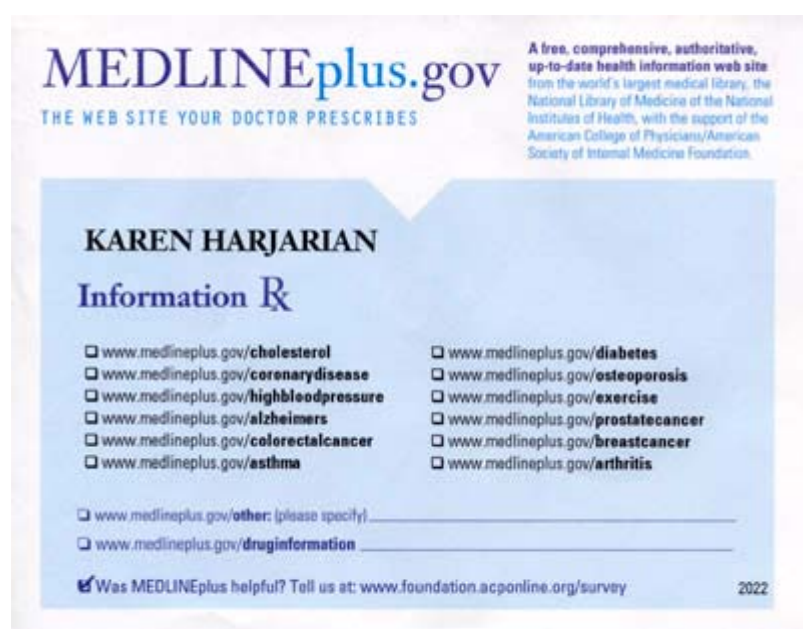
### Interactive learning



During this time I have visited various small and large academic medical libraries, attended training workshops, conferences, meetings and talked to many colleagues in the library and information technology/multimedia professions. MLA staff organized this program very well, and I enjoyed my experience by walking, talking, and learning with people. I gave presentations to all my host libraries, and it was interactive learning for me.

### Consumer information

Consumer Information has attracted me most in the U.S. medical libraries. Northwestern Memorial Hospital Health Learning Center, Chicago, is good example of setting up a consumer health library. NLM's MEDLINEplus has become a great resource for patients and physicians. The new MEDLINEplus prescription project will be big hit with doctors, dentists, and other health professionals so that their patients can access evaluated information on diseases or drugs.



MEDLINEplus prescription pad used by the American College of Physicians

### Interlibrary loan (ILL)

ILL through web delivery is great success in some medical libraries. Posting on the web makes life easier and quick. Use of big scanners and software such as Relais and Ariel save staff time and money. This whole process used to be intensely dependent upon staff time, which is no longer the case.

### E-journal management

E-journal management has taken a further step. Big academic medical libraries are using these tools such as Serials Solutions, TDNet, and SFX to manage their e-journals. This is still a gray area; it is hard to manage various vendors, publishers and broken links. I did compare some of these tools for the Texas Medical Center Library and learned about them in greater depth.

### PDA use

PDA use in clinical setting was another learning project for me. Some of the libraries such as University of Chicago, Duke Medical Center, and the National Library of Medicine are doing different projects and training in PDA use. I talked to various clinicians, librarians, and PDA gurus. NLM has produced a PDA version of PubMed, which can be searched, will not take much space, and can be used near patient's bedside. Doctors often prescribe medication after seeing a patient. But what if that doctor also wants to direct the patient to up-to-date, reliable, consumer-friendly information about a health concern? We are also doing a trial at home in Australian Capital Territory Health Library. Talking with these colleagues helped me to clarify many concepts.

### **Library outreach program**

I attended an AHEC conference in Winston-Salem, North Carolina, and their outreach program impressed me. This program offered information to rural hospitals, private physicians, nurses, and health organizations. These libraries are part of a solid statewide network, and their training programs help to provide outreach services. Their digital library program gives desktop services to many nurses and doctors in the rural areas.

### **Historical collections and digitalization**

History of medicine collections and digitalization of collections in some medical libraries is a great achievement. The NLM image database, Profiles in Science, and related projects provide access to very old and rare collections. Use of technologies in these resources makes a clear path to the future. Some special collections are so rare that it is a big asset for the library. Preservation labs are attached with these rare collections.

### **Multimedia laboratories**

I saw very good examples of setting up multimedia labs, computer training rooms, and group study rooms. The Center for Library & Instructional Computing Services (CLICS) at University of California, San Diego, is great for undergraduate students. It has 200 computers with discussion rooms and study rooms where students can do their coursework outside the library atmosphere. It can be a good example of future libraries.

### **Planning and management of library buildings**

As we are extending our library as a part of the new medical school next year, it was a big help talking to U.S. libraries such as the NLM, the UC San Diego Biomedical Library, the University of Houston Library, and the UCLA Louise M. Darling Biomedical Library. These libraries are in the process of getting a new library or extension. I talked with colleagues who are involved in new library building and a new concept of future libraries. I also saw a good example of renovation at Northwestern Memorial Hospital Health Learning Center, Chicago.

In addition to visiting libraries, I visited some professional health organizations such as the American Hospital Association and the Medical Library Association.

Since coming back to Australia, I have initiated some projects based on my U.S. experiences, such as using the scanner to provide ILL through web delivery; installing a self-check system for borrowing 24 hours, 7 days a week; and establishing Clarinet Systems' infrared technology which allows PDA network connectivity without expensive software and hardware. Users and medical students can beam free and subscription resources and other information.

At the end I would like to thank MLA for organizing such a wonderful program and to my host libraries for giving me such diverse experiences.

*[Editor's Note: We are pleased that Saroj was able to spend time with resource libraries in our region. All of us who met and worked with her learned and benefited from the interaction.]*

*The Cunningham Memorial International Fellowship is a wonderful opportunity. For more information about the CMIF:*

*Fact sheet* [http://www.mlanet.org/pdf/awards/cunfact\\_062000.pdf](http://www.mlanet.org/pdf/awards/cunfact_062000.pdf)

*Application* [http://www.mlanet.org/pdf/grants/cunapp2\\_2002\\_1112.pdf](http://www.mlanet.org/pdf/grants/cunapp2_2002_1112.pdf)

*Past Cunningham fellows* <http://www.mlanet.org/awards/grants/cunningham.html>.]

This article is freely available at: <http://nnlm.gov/psr/lat/v12n5/cunningham.html>

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## Frequently Asked Questions @ PSRML

Below are some sample questions that have come into the PSRML office over the last month. You may be interested in the answers too.

- A virus has infected our institutional network, and I do not have access to the Internet. What should I do about DOCLINE requests that are routing to my library?
- Why isn't a particular journal listed in LinkOut Journals list?
- How do I get my LinkOut holdings to display in PubMed?
- I want to help my hospital's residents register for Loansome Doc with my library. Do you have anything to help me with this?
- I do not yet offer Loansome Doc in my library. How can I get started?

**Question:** A virus has infected our institutional network, and I do not have access to the Internet. What should I do about DOCLINE requests that are routing to my library?

### Answer

Call PSRML and speak with Andrea Lynch or Julie Kwan. We can help by deactivating your library's DOCLINE account temporarily and by logging into your account to update pending requests and to send requests to other libraries.

**Question:** Why isn't a particular journal listed in LinkOut Journals list?

### Answer

Two main reasons: First, the journal may not be indexed in MEDLINE. Second, the journal publisher may not be sending full-text links to NLM.

**Question:** How do I get my LinkOut holdings to display in PubMed?

## Answer

Your patrons need to access PubMed in a special way in order to "turn on" your library's icons. There are the two ways to do this:

- Create a link on your library's web page in the following format:  
<http://www.ncbi.nlm.nih.gov/entrez/query.fcgi?holding=medlib> where medlib is the LinkOut User Name for your library. If your organization has several libraries that work together, you can display their holdings all including each LinkOut User Name separated by commas, e.g.,  
<http://www.ncbi.nlm.nih.gov/entrez/query.fcgi?holding=medlib,medlib2,medlib3>.
- Change LinkOut preferences in Cubby – Instruct your library's users to log in to their Cubby and include your library in their LinkOut preferences. The *NLM Technical Bulletin's* "Hands On: Adding Your Library's Icon using the PubMed® Cubby" (June 13, 2001) provides step-by-step, illustrated details.

**Question:** I want to help my hospital's residents register for Loansome Doc with my library. Do you have anything to help me with this?

## Answer

There are several resources from the National Library Medicine and National Network of Libraries of Medicine that will help. Take a look at these:

- Fact Sheet -- Loansome Doc®  
[http://www.nlm.nih.gov/pubs/factsheets/loansome\\_doc.html](http://www.nlm.nih.gov/pubs/factsheets/loansome_doc.html)  
The first main section heading of this page is "How to Register", which is just what is needed to get started with Loansome Doc. The other topics provided in the fact sheet are ordering via Loansome Doc, checking on requests, and charging for the service.
- Loansome Doc: First Steps  
<http://www.nnlm.gov/nnlm/docdel/loansome.html>  
This resource, geared to Loansome Doc patrons, is good for just getting started. It breaks down users into three groups based on their location: in the U.S., in Canada, or outside the U.S. and Canada. From there, the pages lists recommended questions that the patron should ask the library or libraries that they call to set up a Loansome Doc account.
- Using Loansome Doc®  
<http://www.nnlm.gov/mar/loansome/introduction.html>  
This web-based tutorial, created by the Regional Medical Library in the NN/LM Middle Atlantic Region, is a good place for Loansome Doc training ideas. This resource provides screen shots of Loansome Doc ordering and PubMed. Some of the screens are out of date (e.g., they do not include the Send To button), but nonetheless this is useful for developing a training program.

**Question:** I do not yet offer Loansome Doc in my library. How can I get started?

## Answer

If you are new to your library, you should check to see if your library is already set up to offer Loansome Doc service. Log on to DOCLINE and check your DOCUSER record. Go to the Interlibrary Loan tab and select Loansome Doc from the pull-down menu. Are the boxes checked? In either case, the following guide will be helpful:

- Loansome Doc™ Information for Librarians  
[http://www.nnlm.gov/libinfo/docline/loansome\\_lib.html](http://www.nnlm.gov/libinfo/docline/loansome_lib.html)  
This is a great Loansome Doc resource that covers many aspects of Loansome Doc: the advantages, other services that can be offered because of Loansome Doc, charging and collecting, consortium and library group membership, DOCLINE routing table modifications, copyright compliance, training, and marketing.

Andrea Lynch

This article is freely available at: <http://nnlm.gov/psr/lat/v12n5/faq@psrml.html>

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## **Internet Librarian 2003 Registration Fee Savings**

PSRML will again coordinate group registration for Network Members who wish to attend the "Internet Librarian 2003" annual conference at the Monterey Conference Center in Monterey, California, on November 2-5, 2003. By submitting a group registration, PSRML enables attendees to realize considerable savings (greater than 40%) on the conference(s) fees. Please visit the [Information Today/Internet Librarian 2003](#) web site for conference details, registration form, and a program.

If you are interested in this opportunity, please send PSRML the completed registration form for any of the following meeting rates:

1. Internet @ Schools conference: \$169.00  
(November 2-3, 2003)
2. Internet Librarian general conference: \$215.00  
(November 3-5, 2003)
3. Internet Librarian and Internet @ Schools/Combined Conference package: \$259.00  
(November 2-5, 2003)

Note that discount rates for pre-conference seminars and workshops are not available.

Please make your check payable to: *Information Today, Inc.* Application forms and checks should be mailed to:

Internet Librarian 2003 Conference  
Pacific Southwest Regional Medical Library/  
UCLA Louise M. Darling Biomedical Library  
12-077 Center for the Health Sciences



Box 951798  
Los Angeles, CA 90095-1798

**Deadline:** PSRML must receive all registration forms and checks by Friday, October 3, 2003.

Network members may apply for funding to attend these conferences through the PSRML Library Professional Development Award. Please visit the [PSRML Library Professional Development Award](http://www.psrml.org/developmentaward/) web site for further details and an application.

We hope to see many of you in attendance in November!

Karen Ricard

This article is freely available at: [http://nnlm.gov/psr/lat/v12n5/il\\_2003.html](http://nnlm.gov/psr/lat/v12n5/il_2003.html)

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## ***Library Technology Reports Reviews*** **Integrated Library Systems**

Reviews of :

- “Integrated Library System Software for Smaller Libraries” by Anne A. Salter. *Library Technology Reports*, vol. 39, no. 3, May/June 2003, 64 pp.
- “Model RFP for Integrated Library System Products” by Nicole Waller. *Library Technology Reports*, vol. 39, no. 4, July/August 2003, 72 pp.

Are you buying a new library system? If so, you may be interested in either or both of two recent issues of *Library Technology Reports*. In general, system vendors serving smaller libraries focus on PC or Mac installations, typical of many public, school, or special libraries; vendors serving larger libraries focus primarily on academic and research institutions with corresponding sophisticated information technology infrastructures. However, these distinctions can be fuzzy, and both issues provide thoughtful considerations for small and large libraries alike.

The May/June issue has an excellent discussion of issues facing the small library – particularly the small library within a multifaceted institution. To prepare for the publication of this issue of *LTR*, the author surveyed three types of libraries: museums, historical societies, and state archives. Although the target group did not include hospital libraries, there is considerable relevance to the hospital library setting. The issue includes a good discussion of planning for a new automated system, including a checklist of questions to help guide product selection, a step-by-step planning approach, and a discussion of the hidden costs of an ILS. The issue concludes with an appendix giving profiles of sixteen library software products, their vendors, the type of library for which the product was developed, the operating system(s), URLs, and a brief description of the product and its functionality. Four of these products are targeted towards special libraries: Concourse (Book Systems, Inc.), Eos Q

Series, (Eos International), Eos Glas (Eos International), and Softlink Liberty 3 (SoftlinkAmerica, Inc.).

The July/August 2003 issue describes the use of the Request for Proposal (RFP) to guide the acquisition of an integrated library system (ILS), a process typically used for a larger library, but increasingly being used by smaller libraries joining together for joint purchases. This issue examines a number of questions. What is an RFP and what should it include? What is the state of ILS technology in 2003? Where can you get sample RFPs that you can edit rather than reinventing the wheel? What are some of the factors to consider in planning for a new library system? The issue includes many web site references that prove quite valuable. For example, [Library Technology Guides](#) is a useful source for finding out which libraries have chosen which systems as well as including a comprehensive database of library system companies. The most useful part of this issue, however, is the chapter that describes a model RFP and its component parts with guidelines on how to write an RFP effectively. Other useful tidbits include mention of "The RFP Writer's Guide to Standards for Library Systems", published by NISO in spring 2003, that describes standards to include in your [ILS RFP](#). The issue concludes with a discussion of newer procurement approaches, including the RFP with a separate questionnaire, the RFQ (Request for Quote), RFI (Request for Information), and even procurement without an RFP. The appendixes are quite interesting: the California Digital Library sample background paper and checklist, samples from staff requirements and an RFQ, a sample agenda and topics for consultation with existing customer libraries, a glossary, and a list of selected sources.

PSRML subscribes to *Library Technology Reports* and makes issues available on short-term loan to staff of network member libraries in the Pacific Southwest Region. Please contact Karen Ricard if you would like to borrow a copy. More information about *Library Technology Reports* is available at <https://www.techsource.ala.org/>.

Julie Kwan

This article is freely available at: [http://nnlm.gov/psr/lat/v12n5/ltr\\_reviews.html](http://nnlm.gov/psr/lat/v12n5/ltr_reviews.html)

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## **EFTS Update: News, News, News!**

### **EFTS Advisory Committee**

EFTS recently established an Advisory Committee whose purpose is to give EFTS staff feedback on how EFTS is functioning and to recommend future improvements and enhancements. The Advisory Committee has three representatives from each region: from a resource library, a primary access library, and the regional medical library. The representatives from the Pacific Southwest Region are: Ellen Aaronson, West Hills Hospital and Medical Center; Christine Dechoretz, University of California, Davis; and Julie Kwan, PSRML. The Advisory Committee also includes all EFTS, NLM, and Canadian personnel; the complete roster will be posted on the EFTS web site. If you have any comments for the EFTS Advisory Committee, you may forward them to PSR's representatives:

Ellen Aaronson      [bradhill@charter.net](mailto:bradhill@charter.net)

Christine Dechoretz [cadechoretz@ucdavis.edu](mailto:cadechoretz@ucdavis.edu)  
Julie Kwan [jkkwan@library.ucla.edu](mailto:jkkwan@library.ucla.edu)

## **New EFTS web-based system under development**

EFTS has hired a software company, Entegram, to rewrite EFTS software and convert it to a web based system. This is a very important development which is intended to improve the EFTS system significantly. EFTS expects the new system to be completed by the end of the year. The goals of the project are:

- To move from a printed statement system to a coded online internet account. EFTS participants will be able to look up their account on the internet at any time.
- To have more management reports available. These reports should provide more timely information so that libraries can keep their account balances current.
- To upload data in a more timely manner. You will be able to upload data and immediately determine if there are any errors in the data.
- To help EFTS become self-sufficient in two years. EFTS needs an estimated 1,800 participants to become self-supporting by the time NLM support ceases in two years. The new system will be scalable, whereas the present system is not.

## **EFTS Listserv**

The EFTS listserv is picking up activity! There have been a number of recent exchanges from members within our region and from across the country. Take a look! Just go to <http://efts.uchc.edu/listserv.html> and click on the link to join the listserv. One option is to view EFTS-L without joining. You will see a number of messages from your colleagues! You can then join the list before you join EFTS – all at the same web site.

## **EFTS in Canada**

The first Canadian library joined EFTS in July. Mexican DOCLINE libraries (there are now 12 in the process of training) will eventually join EFTS as well. In the future, the EFTS system will be enhanced to include currency conversion, but, until then, all transactions on all billing statements for these libraries will be handled in US dollars.

## **Interlibrary Loan Software Reviews**

Did you notice that the July 2003 issue of the *Journal of the Medical Library Association* has software reviews for several interlibrary loan management systems? Included are: QuickDOC for Windows 2.1.1, Clio 3.5, OCLC ILLiad, and Prospero 2.0. These programs are designed for a wide range of users. Small libraries are more likely to use QuickDoc or Clio; larger libraries are more likely to use Clio or ILLiad. QuickDoc, Clio, and ILLiad manage interlibrary loan data and can provide EFTS reports to send to the EFTS offices at the University of Connecticut. Prospero, an open source ILL and document delivery system, handles the transmission of interlibrary loans but does not provide reports of lending or borrowing; consequently, there is no provision for EFTS reports. Version 3.0 is scheduled for release later this year.

To read the full text of the reviews, click [here](#). If you are interested in visiting the web sites for these pages, click on the name:

[QuickDoc for Windows](#)

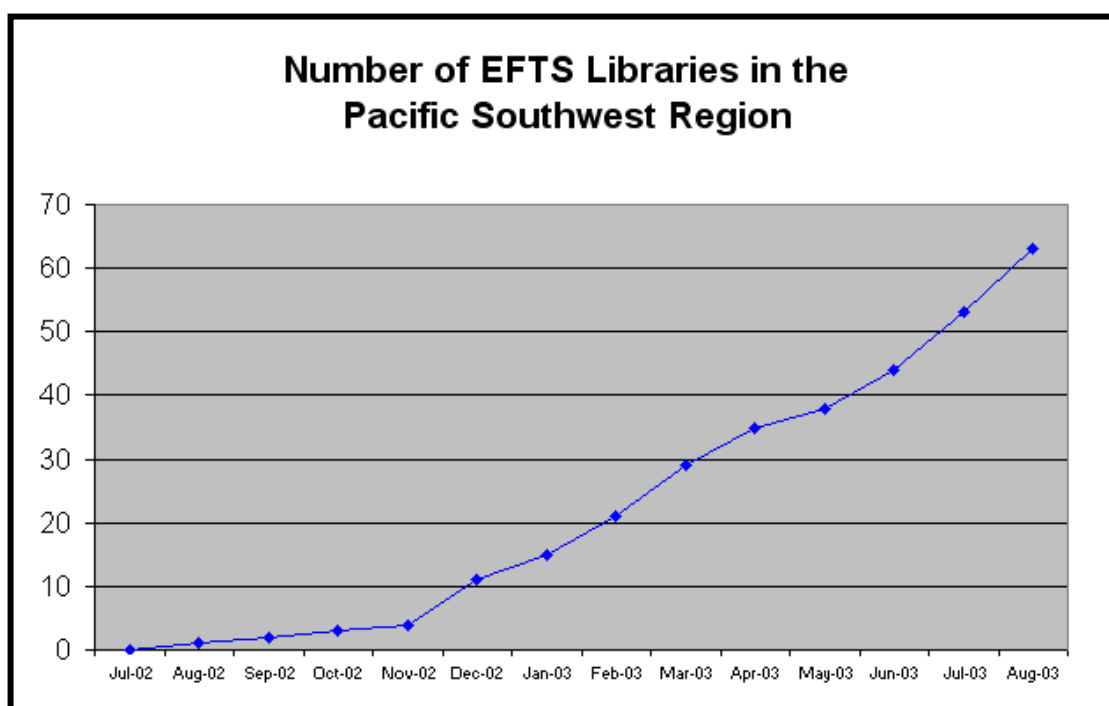
[Clio](#)

[OCLC ILLiad](#)

[Prospero](#)

## **EFTS users in the Pacific Southwest**

As of August 31, 2003, there are 63 EFTS participants in the Pacific Southwest. Look at our growth!



Please contact Julie Kwan or Andrea Lynch if you have any questions about EFTS.

Julie Kwan

This article is freely available at: [http://nnlm.gov/psr/lat/v12n5/efts\\_update.html](http://nnlm.gov/psr/lat/v12n5/efts_update.html)

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## **SERHOLD to OCLC Batch Upload** **What's this all about and what should I do?**

One of DOCLINE's strengths is its ability to match a request for a specific article citation to the journal holdings of a supplying library. This is possible because each library's journal

holdings are available with volume and year information in SERHOLD, DOCLINE's journal holdings database. Consistent, up-to-date holdings result in accurate, expedited, and efficient processing of DOCLINE interlibrary loan requests. But, it can be quite a challenge for a library to keep holdings data up-to-date in multiple locations. If you have holdings data in SERHOLD, OCLC, and in your OPAC, this can be daunting!

As a consequence, NLM has been working on several programs to make it easy to keep journal holdings information up-to-date. For example, NLM and OCLC have been working together to develop ways to migrate holdings data between the two systems. The first such program is the "SERHOLD to OCLC Batch Upload," an automated transfer of SERHOLD holdings information to OCLC that became operational in July 2003. The next program will enable a migration from OCLC to SERHOLD; it is expected to be operational at the end of the year. Two other migrations will follow later: MARC21 output from SERHOLD and then MARC21 or XML data transfer into SERHOLD. But what's the best choice for your library?

The first question to ask is *"Where do I have the best and most accurate journal holdings data?"* This will give you a sense of how you should migrate your data and in which direction. For many health sciences libraries, SERHOLD has the most complete information. You are keeping your SERHOLD data up-to-date aren't you?!

The second question to ask is: *"Do I share an OCLC code with another library?"* If so, the SERHOLD to OCLC batch update may not be for you. If you have local data records in OCLC, when SERHOLD data is migrated the holdings information from SERHOLD will wipe out existing holdings in local data records in OCLC. You could wipe out the holdings of your colleagues in other branches! This is certainly something they will not appreciate! You may need to wait for one of the other migration options.

The third question to ask is: *"Have you run a SERHOLD report for Level 2 holdings?"* Level 2 holdings are not as complete as Level 3 holdings; they do not include volume or year holdings information. DOCLINE libraries are always encouraged to upgrade holdings records to Level 3 since the DOCLINE routing algorithm cannot tell what is held and therefore cannot make a match. And, OCLC will not load data for SERHOLD Level 2 records. The good news is that, once you change these records to Level 3, the edited records will load into OCLC during the next run in October.

Questions and answers about the batch update plans are available on the NLM web site on the DOCLINE FAQ page. You will find these questions and answers at:

<http://www.nlm.nih.gov/services/faqdocline.html#serholdbatchupdate>

Currently, these questions include:

- What is planned for [Batch Update capabilities](#)?
  - SERHOLD to OCLC
    - How are [deletes](#) handled with SERHOLD to OCLC batch update?
    - How can I report that my library's holdings were attached to the [wrong bibliographic record in OCLC](#) via the SERHOLD to OCLC batch update program?



- How much does it [cost to update my library's OCLC records](#) using the SERHOLD to OCLC batch update program?
- If my library participates in both OCLC and SERHOLD, how do I [authorize NLM to send a copy of my library's holdings records to OCLC](#)?
- My library is [part of a larger institution that uses one OCLC code](#) (ex. MWF) with multiple holding library codes for each "branch" (ex. MFWA and MWFB). Can my library still participate in SERHOLD to OCLC batch update?
- My library participates in both DOCLINE and OCLC, but I [do not want my library's holdings to be provided to OCLC](#) from SERHOLD. What do I have to do to prevent this?
- What is [SERHOLD to OCLC Batch Update](#)?
- What is the [schedule](#) for SERHOLD to OCLC Batch Update?
- When will the SERHOLD to OCLC function be [available for use by network libraries](#)?
- OCLC to SERHOLD
  - When will OCLC to SERHOLD Batch Update function be [available for use by network libraries](#)?

Feel free to contact Julie Kwan, Library Network Coordinator, or Andrea Lynch, Network Assistant, if you have any questions about the batch updates. You can reach Julie toll free at 800-338-7657 or 310-825-5342 or by email at [jkkwan@library.ucla.edu](mailto:jkkwan@library.ucla.edu). Andrea is available toll free at 800-338-7657 or 310-206-5633 or by email at [andlynch@library.ucla.edu](mailto:andlynch@library.ucla.edu).

Julie Kwan

*[Editor's Note: More information about the SERHOLD report for Level 2 holdings is available in the DOCLINE Online Manual at [http://www.nlm.nih.gov/docline/docline\\_manual/serhold/report\\_level\\_2\\_holdings.html](http://www.nlm.nih.gov/docline/docline_manual/serhold/report_level_2_holdings.html). For more information about Level 2 holdings, more accurately known as Encoding Level 2 holdings, see the ANSI/NISO Z39.71-1999 standard, Holdings Statements for Bibliographic Items, available at <http://www.niso.org/standards/resources/Z39-71.pdf>.]*

This article is freely available at: [http://nnlm.gov/psr/lat/v12n5/serhold\\_oclc.html](http://nnlm.gov/psr/lat/v12n5/serhold_oclc.html)

## New Network Members in the Region

Since the May/June 2003 issue of *Latitudes*, a number of new members have joined the National Network of Libraries of Medicine (NN/LM), Pacific Southwest Region.

As a benefit of membership, all members receive:

- Invitations to apply for various funding opportunities;
- A certificate, which names the institution as a recognized member of the National Network of Libraries of Medicine;

- An invitation, on a periodic basis, to provide input to its RML on the region's programs and services;
- Access to interlibrary loan services available to the Network;
- Special mailings of NLM posters, brochures, and other publications;
- An opportunity for librarians from their institution to be considered for service on the RML's Regional Advisory Committee;
- Enrollment on the PSRML (RMLRG7-L) electronic discussion list

If you know of a library or resource center that is not part of the Network yet, please let us know or give the staff our contact information. In addition, the following webpage provides more information on Network membership within the Pacific Southwest Region:  
<http://www.nlm.gov/psr/nm.html>.

Please welcome the following new members of NN/LM!

### **New Affiliate Member**

An Affiliate Member is a library or information/resource center that is called on for health information by its users. An Affiliate Member might form a cooperative relationship with a Full Member, for example, for reference assistance or document delivery.

<b>LIBID</b>	<b>Institution</b>	<b>Department</b>
CAUJIH	Community Hospital of Monterey Peninsula	Health Resource Center

### **New Full Members**

The following library is a new Full member. A Full member of the NN/LM participates in DOCLINE.

<b>LIBID</b>	<b>Institution</b>	<b>Department</b>	<b>DOCLINE Active</b>
CAUJIF	Emperor's College	Library	In process

Andrea Lynch

This article is freely available at: [http://nmlm.gov/psr/lat/v12n5/new\\_members.html](http://nmlm.gov/psr/lat/v12n5/new_members.html)

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## **Discontinuing BioSites**

For several reasons, BioSites is going to be discontinued. Users accessing BioSites will be directed elsewhere as described below. As many of you may know, BioSites was originally developed to be a central "clearinghouse" where librarians could submit evaluative information about high-quality biomedical Internet resources. The intended audience was to be the biomedical librarians who are involved in Internet collection development.

The factors that contributed to the decision to stop maintaining BioSites are:

- Very few new sites have been added by contributors, even with the streamlined submission process implemented in 2001.
- The feedback from the fall survey sent to BioSites contributors was mixed. Only a few contributors were enthusiastic about continuing BioSites, and others were ready to drop it. Contributors mentioned that they had created their own systems that were “oriented to their own clientele.” While many said they would like to continue to contribute, only one actually did. The guilt factor appears to be strong— contributors like the idea of the web site, but have other priorities. Several mentioned specific reasons for the lack of contributions such as less staff, the work of managing the library’s website, and the enormous amount of time required to maintain electronic journals.
- Looking at the topics that were searched on BioSites (dieting/weight-loss, Viagra, what is diabetes, pregnancy, cancer, anthrax), it seems clear that the searches are from consumers rather than librarians and/or health professionals. These searchers would be better served by a consumer-oriented service such as MEDLINEplus.
- Of the websites that point to BioSites, many are from academic health sciences libraries, and many are from international sources. In speaking with academic librarians, many have the BioSites link on their pages, but they didn’t know who was using it, and they weren’t referring people to it.

People who try to go to BioSites will be directed to a page that suggests MEDLINEplus or HealthWeb. HealthWeb is a collaborative project of the health sciences libraries of the [Greater Midwest Region](#) (GMR) of the [National Network of Libraries of Medicine](#) (NN/LM) and those of the [Committee for Institutional Cooperation](#). It groups web sites by topic area, but it doesn’t include the value added information that BioSites included.

UCSF, who has been hosting the BioSites web page, is going to archive the site for PSRML on a CDROM. Please contact Kay Deeney if you have any questions.

Kay Deeney

This article is freely available at: <http://nnlm.gov/psr/lat/v12n5/biosites.html>

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## Highlights of the July - August 2003 issue of the *NLM Technical Bulletin*

Consult the *NLM Technical Bulletin* for more details on the following:

### What’s new in PubMed and MEDLINE?

There is lots of news!

- If you have a **wireless PDA**, you can now search a new version of MEDLINE designed for small screens. NLM has designed a new application to help healthcare professionals search PubMed, read journal abstracts, and access ClinicalTrials.gov.

Search functions are designed for high relevance with tight recall to meet information needs in clinical settings. NLM would like people to test this new system and provide feedback for its continuing development. To go for a test drive, point your handheld's browser to <http://certif.nlm.nih.gov:8080/nlm>. Use the site's Feedback link to send comments to the developers.

- You can now store an **email address in your Cubby** in PubMed. Log in to your Cubby, and then click on User Preferences in the blue left sidebar. This will be the default e-mail address for the Send to E-mail feature when you are logged into your Cubby.
- The **Journals Database** will have a new feature. When searching the Journals Database, you will be able to use the "Send To" feature to send journal titles to the Search Box. This feature will make it easier to OR together a list of journal titles.
- Do you search **pharmacology** topics in PubMed? NLM is adding a new search tag [PA] to search for substances with a particular pharmacological action. One of the great benefits is that you will now be able to retrieve a particular drug with a *particular* action. To see what substances are included in a PA list, use the NLM [MeSH Browser](#); enter the action term and check the Pharmacological Action [PA] box. If you use drug, substance, or pharmacologic action terms in searches, you should review your strategies, for example, in Cubby stored searches and make revisions as necessary. Check the Details screen to see how PubMed translates your searches. For a detailed explanation of this change, read the *Tech Bulletin* [article](#).
- A new **PubMed training manual** was published in July 2003 and is now available for downloading on the NLM web site at [http://www.nlm.nih.gov/pubs/web\\_based.html](http://www.nlm.nih.gov/pubs/web_based.html). New versions of the NLM Gateway and ClinicalTrials.gov manuals are also available.
- The **MEDLINE® Unique Identifier (UI)** is being discontinued. In September 2003, the positions of the PubMed Identifier (PMID) and the MEDLINE Unique Identifier (UI) will be switched in PubMed's MEDLINE display. When MEDLINE is updated with the 2004 MeSH vocabulary in December 2003, the MEDLINE UI will be eliminated altogether. This change does not affect the two most commonly used PubMed formats, Summary and Abstract. However, if you have any programs or routines that use the old MEDLINE UI, you should be alert to this change.

### What's new in NLM consumer databases?

- **ToxTown**, NLM's interactive guide to common toxic substances, has a new City scene that expands on the original Town scene. The City scene includes environmental health concerns in airplanes, construction sites, hospitals, etc. Test drive ToxTown at <http://toxtown.nlm.nih.gov/>. ToxTown City requires Macromedia Flash Player 6, which can be downloaded when you visit the site.
- The **Household Products Database**, launched in June by NLM, includes more than 2,000 ingredients contained in 4,000 household products. Test drive HPD at <http://hpd.nlm.nih.gov/>.

### NLM support for authors finding keywords

NLM has developed a web page to assist authors in finding keywords to describe articles they are submitting for publication. The new web page is available at

<http://www.nlm.nih.gov/mesh/authors.html>. NLM encourages authors: 1) to use the MeSH Browser, or 2) to search PubMed for articles on the topic and look at the article's MeSH terms that are displayed in the Citation or MEDLINE formats.

### **Cosmo, NLM's virtual customer service representative**

NLM has adopted a new technology to help users find answers to their questions. Cosmo is the new wise old owl on the NLM customer service site. Type a question in the box and see if Cosmo knows the answer! Cosmo already knows more than 200 frequently asked questions – the recurring, straightforward questions that come in every day – questions about library hours, location, directions, databases, etc. Cosmo also refers users to health information on MEDLINEplus, both on health topics and drug information. NLM reference staff add to Cosmo's knowledge as new questions are received. To see Cosmo in action, go directly to <http://www.nlm.nih.gov> or the Contact NLM Customer Service site at <http://www.nlm.nih.gov/contacts/contact.html>. Cosmo uses software produced by NativeMinds of San Francisco.

### **Historical Anatomies on the Web**

Have you ever wanted to find historic images on the web? In NLM's new historical anatomies web site large JPEG files are offered for downloading, allowing users to employ them in any number of projects, including close examination and comparisons, publications, presentations, and artwork. All of the scanned works are in the public domain. NLM asks that published images include the credit line "Courtesy of the National Library of Medicine." Visit the site at <http://www.nlm.nih.gov/exhibition/historicalanatomies/home.html>.

### **DOCLINE 1.6**

DOCLINE 1.6 was released in July 2003. This was not a major release, but it includes some very useful functions:

- DOCLINE 1.6 now notifies library staff when a requested article is available full-text in PubMed Central. Please look for this notification. If you send a request to NLM for a free PMC article, NLM will fill the request and charge the usual fee.
- It is now easier to identify free full-text material in LOCATORplus. NLM will now include "free in PubMed Central in the call number. You can do a call number search in LOCATORplus to retrieve the following:
  - PubMed Central – use the phrase 'electronic link: free in pubmed central'
  - Free titles not in PubMed Central – use the phrase 'electronic link: free at producer site'
  - Free titles that require registration – use the phrase 'electronic link: free at producer site (registration required)'
- More than 1.5 million citations from OLDMEDLINE can now be ordered within DOCLINE. Use the Unique Key option in Borrow and enter the Unique Identifier (UI). You can find the UI in the NLM Gateway.
- The SERHOLD to OCLC batch update is now operational. See the related article in this issue of *Latitudes*.

### **MLA Meeting Resources**



A lot of important news is given out at the MLA annual meeting at the NLM Online Users meeting, sometimes too much to absorb. The good news is that you can find the following in this issue of the *NLM Technical Bulletin*:

- Sheldon Kotzin's remarks at the NLM Online Users Meeting
- The questions and answers session from the NLM Online Users Meeting
- Joyce Backus' PowerPoint presentation on MEDLINEplus
- Maria Collins' PowerPoint presentation on DOCLINE

## Words and Numbers

Now for updates on UMLS, MeSH, and the NLM Classification:

- **SNOMED** will be added to the Unified Medical Language System (UMLS) thesaurus. SNOMED is produced by the College of American Pathologists (CAP). With more than 344,000 terms, it is the most comprehensive clinical terminology system in existence. It is used throughout the United States and is currently being implemented throughout the UK National Health Service. The agreement between CAP and NLM lays the terminology foundation for a health care information infrastructure that will help to improve the quality of care and ensure patient safety for years to come.
- Three classic **MeSH** tools, the *Annotated Alphabetic MeSH*, the *MeSH Tree Structures*, and the *Permuted MeSH*, will no longer be printed in paper format. The "Black and White" MeSH will be augmented to include the detailed information on indexing and cataloging practices that traditionally was included in these publications. The "Black and White MeSH" will continue to be included with the print *Index Medicus* and will be available for separate order as well.
- The **NLM Classification** was issued in a newly revised edition on the web in July 2003.

*[Editor's note: Wherever possible in this article, we have used text directly from the NLM Technical Bulletin for clarity and correctness.]*

This article is freely available at: <http://nnlm.gov/psr/lat/v12n5/highlights.html>

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Store a default e-mail address for PubMed's Send to E-mail feature.

**DOCLINE® Version 1.6 Directs Users to Full Text Articles Available in PubMed Central™ - e4**

This release features links from DOCLINE and Loansome Doc® to free full text articles, whenever the article requested is available in PubMed Central.

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New Version of NLM Gateway Adds OLDMEDLINE Document Ordering

DOCLINE 1.6 Released

*NLM Classification* Updated

NLM Launches Historical Anatomies on the Web

*The KIR Gene Cluster* Added to NCBI Bookshelf

New City Scene Added to Tox Town Web Site

July 2003 PubMed, NLM Gateway, and ClinicalTrials.gov Training Manuals  
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This article is freely available at: <http://nnlm.gov/psr/lat/v12n5/TOCtechbull.html>

## Upcoming Events

September 2003	
9 – 13	National Association of County and City Health Officials (NACCHO), <a href="http://www.naccho.org/">http://www.naccho.org/</a> , Phoenix, AZ ( <i>PSRML Exhibit</i> , 9/9-11/2003)
10	MLA satellite teleconference, <i>Reading Between the Lines: Focusing on Health Information Literacy</i> , <a href="http://www.mlanet.org/education/telecon/healthlit/index.html">http://www.mlanet.org/education/telecon/healthlit/index.html</a>
15	NTCC, <i>PubMed</i> (1-day), <a href="http://nnlm.gov/mar/online/description.html">http://nnlm.gov/mar/online/description.html</a> , Los Angeles, CA
16	NTCC, <i>PubMed</i> (1-day), <a href="http://nnlm.gov/mar/online/description.html">http://nnlm.gov/mar/online/description.html</a> , Los Angeles, CA
27 – 28	Latino Book & Family Festival, <a href="http://www.latinofestivals.com/home/">http://www.latinofestivals.com/home/</a> , Los Angeles, CA ( <i>PSRML/REFORMA Exhibit</i> )
October 2003	
1 – 4	California Literacy, 2003 Annual State Conference, <a href="http://www.caliteracy.org/education/conference/index.html">http://www.caliteracy.org/education/conference/index.html</a> , Pasadena, CA
1 – 31	Health Literacy Month, <a href="http://www.healthliteracymonth.com/">http://www.healthliteracymonth.com/</a>
1 – 31	National Hispanic Heritage Month
1 – 31	National Medical Librarians Month
2	MLGSCA Fall Program, UCLA Faculty Center, Los Angeles, CA
9	San Diego Health Sciences Libraries, <i>PSRML update</i> , San Diego, CA
10	NCNMLG meeting
12 – 15	American Health Care Association and National Center for Assisted Living Annual Convention & Exposition, <a href="http://www.ahca.org/convention/index.html">http://www.ahca.org/convention/index.html</a> , San Diego, CA ( <i>PSRML Exhibit</i> , 10/13-15/2003)
19 – 22	American Society for Information Science and Technology Annual Conference, <a href="https://www.asis.org/Conferences/AM03/index.html">https://www.asis.org/Conferences/AM03/index.html</a> , Long Beach, CA
20	Central Arizona Biomedical Libraries, EFTS presentation, Phoenix, AZ
November 2003	
3 – 5	Internet Librarian 2003, <a href="http://www.infotoday.com/il2003/">http://www.infotoday.com/il2003/</a> , Monterey, CA
3 – 8	Annual PIALA Conference, <a href="http://www.uog.edu/rfk/piala/piala.html">http://www.uog.edu/rfk/piala/piala.html</a> , Pohnpei, Federated States of Micronesia
4	NTCC, <i>PubMed</i> (1-day), <a href="http://nnlm.gov/mar/online/description.html">http://nnlm.gov/mar/online/description.html</a> , Davis, CA
5	NTCC, <i>NLM Gateway &amp; ClinicalTrials.gov</i> (half-day), <a href="http://nnlm.gov/mar/online/description.html">http://nnlm.gov/mar/online/description.html</a> , Davis, CA
5 – 8	American Translators Association, <a href="http://www.atanet.org/">http://www.atanet.org/</a> , Phoenix, AZ ( <i>PSRML Exhibit</i> )

5 – 8	Nevada Library Association/Mountain Plains Library Association/REFORMA Joint Conference, <a href="http://www.nevadalibraries.org/Conference03/index.html">http://www.nevadalibraries.org/Conference03/index.html</a> , Incline Village, NV ( <i>NN/LM PSR/MCR presentation</i> )
6	NTCC, <i>PubMed</i> (1-day), <a href="http://nnlm.gov/mar/online/description.html">http://nnlm.gov/mar/online/description.html</a> , Davis, CA
7	NTCC, <i>TOXNET</i> (1-day), <a href="http://nnlm.gov/mar/online/description.html">http://nnlm.gov/mar/online/description.html</a> , Davis, CA
8 – 12	American Medical Informatics Association Annual Symposium, <a href="http://www.amia.org">http://www.amia.org</a> , Washington, DC
14 – 17	California Library Association Conference, <i>8000 Libraries, One Voice</i> , <a href="http://www.cla-net.dreamhost.com/news/confexhibition.php">http://www.cla-net.dreamhost.com/news/confexhibition.php</a> , Ontario, CA
15 – 19	American Public Health Association Annual Meeting, <i>Behavior, Lifestyle and Social Determinants of Health</i> , <a href="http://www.apha.org/meetings/">http://www.apha.org/meetings/</a> , San Francisco, CA ( <i>NLM Exhibit, 11/16-19/2003</i> )
17 – 19	National Center for Biotechnology Information(NCBI) 3-day course, <i>Introduction to Molecular Biology Information Resources</i> , <a href="http://www.ncbi.nlm.nih.gov/Class/MLACourse/">http://www.ncbi.nlm.nih.gov/Class/MLACourse/</a> , Los Angeles, CA
21 – 24	Gerontological Society of America, <a href="http://www.geron.org/AnnualMeeting/annual.htm">http://www.geron.org/AnnualMeeting/annual.htm</a> , San Diego, CA ( <i>PSRML Exhibit</i> )
<b>December 2003</b>	
8 – 11	Arizona Library Association Annual Conference, <a href="http://www.azla.org/conference/programapps.html">http://www.azla.org/conference/programapps.html</a> , Phoenix, AZ
13 – 14	Hawai'i Library Association 2003 Annual Conference, <a href="http://www.hlweb.org/Confer2003/confer2003Index.htm">http://www.hlweb.org/Confer2003/confer2003Index.htm</a> , Lanai City, HI
<b>January 2004</b>	
9 – 14	American Library Association Midwinter Meeting, <a href="http://www.ala.org/Template.cfm?Section=Events1">http://www.ala.org/Template.cfm?Section=Events1</a> , San Diego, CA ( <i>PSRML Exhibit</i> )
28	PSRML Health Literacy Conference, Sacramento, CA
29 – 31	Joint Meeting of NCNMLG and MLGSCA, <a href="http://ncnmlg.stanford.edu/calendar/cal_joint_meetings.htm">http://ncnmlg.stanford.edu/calendar/cal_joint_meetings.htm</a> , Sacramento, CA ( <i>PSRML Exhibit</i> )

This article is freely available at: <http://nnlm.gov/psr/lat/v12n5/upcoming.html>

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Pacific Southwest Regional Medical Library (PSRML) serves as headquarters for the Pacific Southwest Region of the National Network of Libraries of Medicine.

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